

Payments

The Payments dashboard provides a comprehensive analysis of the health center's payments. It shows details, comparison data, and trends in multiple formats, including graphs and tables.

Use the dashboard tools to Export and Subscribe to the dashboard as desired.

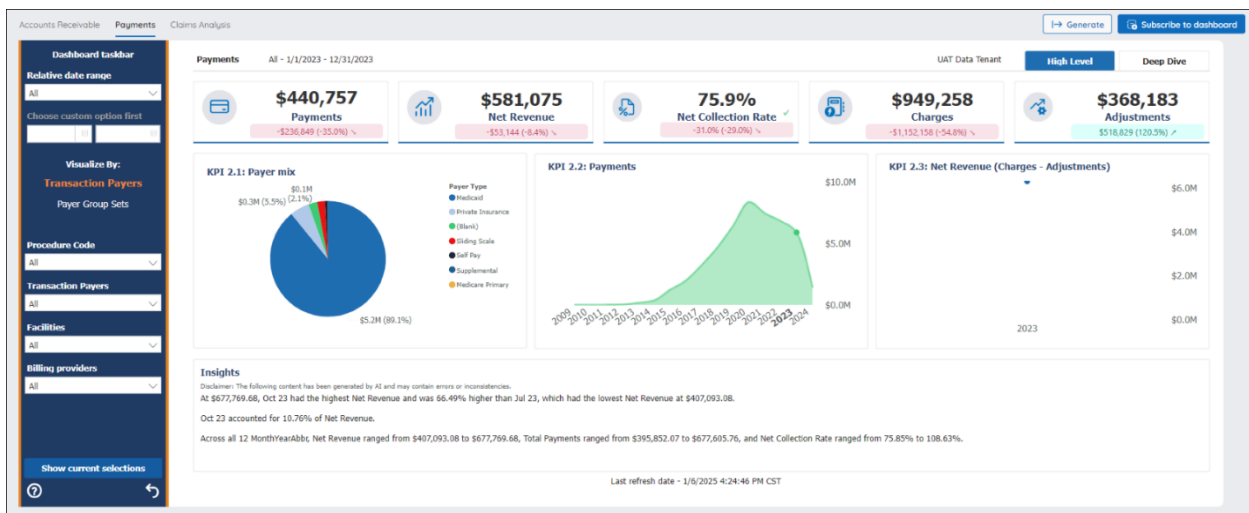
There are two views within the Accounts Receivable dashboard:

- **High Level**
- **Deep Dive**

Important Note: The **Drill through** feature for the payment details will display patient PHI.

High Level

The Payments High Level dashboard provides the health center with the overall financial analysis for the payments, adjustments, and charges. Use the [dashboard taskbar and filters](#) to specify the needed date, procedure code, payer, facilities, and billing provider information.



Payments cards

The Payments cards display key payment-related metrics and single data points in a clear, concise manner. They highlight important information, such as the adjustments, payments, and charges totals.

Note: If a KPI card displays a 0, it means that there is no data for that specific metric.

The payment cards display the following key data metrics.

Payments: This shows the total payments for the current month (or last month) compared to the previous for the entered date range.

- For example, if you selected previous year, then the card would show the total payments for December in the previous year compared against November in the previous year.
- Calculation formula: $\text{Payments} = [\text{Sum of all payment transactions by entry date for the selected period}]$

Net Revenue: This card displays the net revenue for the current month (or last month) compared to the previous for the entered date range.

- For example, if you selected the previous year, then the card would show the net revenue for December in the previous year compared against November in the previous year.
- Calculation formula: $\text{Net Revenue} = [\text{Sum of all charges for the selected period}] - [\text{Sum of all adjustments for the selected period}]$

Net Collection Rate: This card shows the net collection rate for the current month (or last month) compared to the previous for the entered date range.

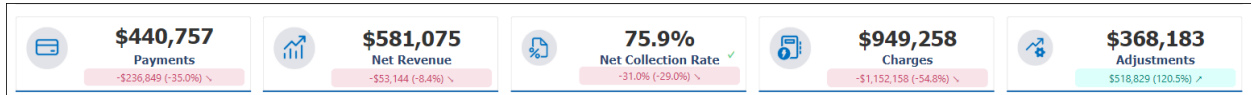
- For example, if you selected the previous year, then the card would show the total payments for December in the previous year compared against November in the previous year.
- Calculation formula: $\text{Net Collection Rate} = [\text{Sum of all payments for the selected period}] / [\text{Net revenue for the selected period}]$

Charges: This shows the total charges for the current month (or last month) compared to the previous for the entered date range.

- For example, if you selected the previous year, the KPI card would show the total charges for December in the previous year compared against November in the previous year.
- Calculation Formula: $\text{Charges} = [\text{Sum of all charges by entry date for the selected period}]$

Adjustments: This card displays the total adjustments for the current month (or last month) compared to the previous for the entered date range.

- For example, if you selected the previous year, then the KPI card would show the total adjustments for December in the previous year compared against November in the previous year.
- Calculation Formula: Adjustments = [Sum of all adjustment transactions by the entry date for the selected period]



Insights

Insights provides you with an analysis of the payment data, providing trends and highlights.

Important Note: Insights are generated using an AI system and may contain errors or inconsistencies.

Insights

Disclaimer: The following content has been generated by AI and may contain errors or inconsistencies.

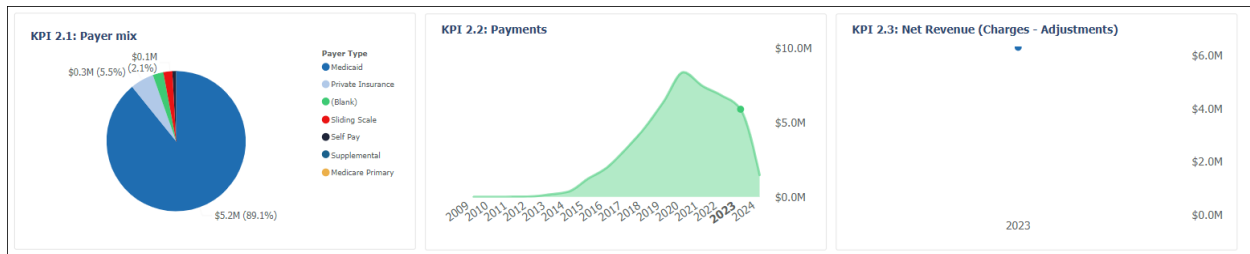
At 850,900.96, Jan 20 had the highest Net Revenue and was 428.02% higher than Jul 19, which had the lowest Net Revenue at 161,150.25.

Jan 20 accounted for 2.56% of Net Revenue.

Across all 57 MonthYearAbbr, Net Revenue ranged from 161,150.25 to 850,900.96, Total Payments ranged from \$97,361.15 to \$825,397.75, and Net Collection Rate ranged from 54.23% to 142.77%.

Payments charts and tables

The Payments dashboard contains interactive charts and tables data visualizations to display the KPI metrics. Use the [Information tools](#) to review specific data.



The Payments key metrics displayed are:

KPI 2.1: Payer mix

KPI 2.2: Payments

KPI 2.3: Net Revenue (Charges – Adjustments)

Data colors

Blue: refers to the Net Revenue (charges – adjustments).

Green: refers to the Payments, indicating the KPI percentage goal is met.

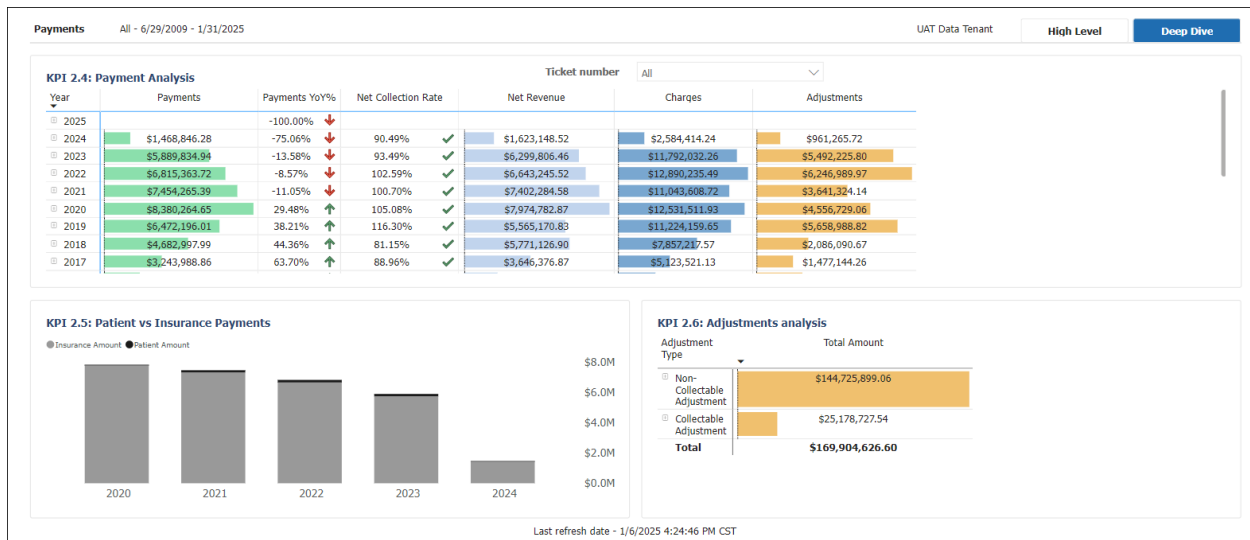
Red: indicates the KPI percentage goal is **not** met.

Yellow: indicates the KPI percentage goal is close to being met.

Note: Pie charts contain a separate color legend. See the above KPI 2.1 Payer mix example.

Deep Dive

The Deep Dive tab provides a detailed look at the payments and revenue numerical data. It shows the detailed payments analysis, the patient vs insurance payments, and adjustments analysis with trend icons and callout colors.



The Payments key metrics displayed are:

KPI 2.4: Payment Analysis

Dark Blue: refers to the Charges.

Light Blue: refers to the Net Revenue.

Green: refers to the Payments.

Yellow: refers to the Adjustments.

KPI 2.5: Patient vs Insurance Payments

- **Dark Gray:** refers to Patient Payments.
- **Light Gray:** refers to Insurance Payments.

KPI 2.6: Adjustments analysis

This will show how much money is lost due to adjustments on a paid claim.

Notes:

- Blank adjustment reasons will display with “no description found.”
- **Collectable adjustments:** will open to display the paid claim adjustment amounts that were adjusted off instead of being collected.

- **Non-collectable adjustments:** will open to display the adjusted off amounts for adjustments that cannot be collected for payment (for example, contractual or sliding fee scale adjustments).

Use the **Focus Mode**, the **+/-** in the data visualization, **Drill down**, or **Drill through** to view

Trend icons

Down arrow: The red down arrow indicates a negative or downward data trend.

Up arrow: The green up arrow indicates a positive or upward data trend.

Sideways arrow: The yellow right arrow indicates no noteworthy upward or downward trend because the more recent data point is within +/- 1% of the previous data point.

Exclamation point: The yellow exclamation point is a warning indicator for the data listed.

Check mark: The green check mark indicates that the data listed has met the KPI goal.

X: The red X indicates that the data listed has **not** met the KPI goal.